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Acceptable Use Policy

Computer Resolutions requires that each of its customers accept and agree to Computer Resolutions' Service Agreement, a copy of which is available at www.crseattle.com. The Service Agreement constitutes a legal agreement between the customer and Computer Resolutions. In the Service Agreement, each customer agrees, among other things, to be bound by the terms and conditions of this AUP. For purposes of this AUP, the term "Services" shall also be deemed to include Computer Resolutions' various systems and network) with a clear statement of rules and use restrictions that apply to the use of Computer Resolutions' Services. This AUP forms an integral part of the Service Agreement that govern your use of Computer Resolutions' Services. Your compliance with and cooperation in Computer Resolutions' enforcement of this AUP is an express condition to your continuing contractual rights to use Computer Resolutions' Services. This AUP also applies to your employees, agents, contractors and end users. The evolving nature of the Internet and on-line commerce makes it necessary for Computer Resolutions to reserve the right to make changes to this AUP at any time. You agree that any changes will be effective when posted on-line at this location and that your continued use of Computer Resolutions' Services will constitute your acceptance of any changes or additions to this AUP. You may determine the date of posting at the Effective Date section at the end of this AUP.

This AUP is not intended to address all possible unacceptable uses of Computer Resolutions' Services. As a result, Computer Resolutions reserves complete discretion to determine what constitutes an unacceptable use of its Services and reserves the right to suspend or terminate your Services, or take such other action as Computer Resolutions deems appropriate in its sole discretion.

Prohibited Uses

YOUR USE OF COMPUTER RESOLUTIONS' SERVICES MAY NOT VIOLATE ANY OF THE FOLLOWING PROVISIONS. COMPUTER RESOLUTIONS MAY SUSPEND OR TERMINATE YOUR SERVICES IF IT DETERMINES, IN ITS SOLE AND EXCLUSIVE DISCRETION, THAT YOU HAVE ENGAGED IN ANY ACTIVITY THAT VIOLATES THIS AUP. YOU VIOLATE THIS AUP WHEN YOU, YOUR END USERS OR ANY THIRD PARTY ACTING ON YOUR OR YOUR END USERS' BEHALF, ENGAGE IN ANY ACTIVITY, DIRECTLY OR INDIRECTLY, OR ATTEMPT TO ENGAGE IN AN ACTIVITY, WHETHER SUCCESSFULLY OR OTHERWISE, CONTRARY TO THE TERMS OF THIS

AUP.

COMPUTER RESOLUTIONS WILL NOT INTERVENE OR BECOME INVOLVED IN ANY DISPUTES BETWEEN YOU AND A THIRD PARTY. CONSEQUENTLY, COMPUTER RESOLUTIONS RESERVES THE RIGHT, IN ITS SOLE AND EXCLUSIVE DISCRETION, TO SUSPEND OR TERMINATE YOUR SERVICES UPON ITS RECEIPT OF ANY THIRD PARTY COMPLAINT THAT YOU HAVE ENGAGED IN ANY ACTIVITY THAT VIOLATES THIS AUP, THAT MAY OTHERWISE SUBJECT COMPUTER RESOLUTIONS TO LIABILITY FOR ANY REASON, OR THAT MAY CAUSE COMPUTER RESOLUTIONS TO INCUR LEGAL FEES OR OTHER EXPENSES.

COMPUTER RESOLUTIONS MAY SUSPEND AND TERMINATE YOUR SERVICES UNDER THIS AUP WITHOUT NOTICE TO YOU AND YOUR END USERS. COMPUTER RESOLUTIONS MAY ALSO REPORT YOUR ACTIVITIES TO FEDERAL AND/OR STATE LAW ENFORCEMENT AGENCIES.

1. Lawful Purpose

You may use Computer Resolutions' Services only for lawful purposes. You may not transmit, store or present any information, software, data, file or material in violation of any applicable law or regulation. You may not use Computer Resolutions' Services to facilitate, or otherwise assist in, the violation of any law or regulation.

2. Spamming and Related Activities

Computer Resolutions strictly prohibits your use of Computer Resolutions' Services to transmit SPAM or to host a site that is advertised or announced via SPAM. "SPAM" is any form of unsolicited advertisement or informational announcement that is transmitted, whether singularly or in bulk, via any Internet-based communications medium including, but not limited to, Microsoft Messenger Service; Chat Programs such as AIM, YIM and MSN; e-mail, Internet facsimile, Internet phone, instant and text messaging (SMS) and IRC applications.

Activities that violate this policy may also subject you to civil liability to third parties and to criminal penalties.

3. Permission Based Communications

You may use Computer Resolutions' Services to transmit permission-based communications for purposes of marketing your goods and services, provided that you otherwise comply with the standards set out in this AUP and all applicable laws including, but not limited to, the CAN-SPAM Act. All marketing conducted using Computer Resolutions' Services must be permission (opt-in) based. You must keep adequate and verifiable records to prove that your marketing is strictly permission-based. In addition, should you purchase mailing lists or other types of data that are to be used to contact third parties via Computer Resolutions' Services, you must verify that the lists have been

compiled on a strict "opt-in" basis.

In addition to the foregoing general requirements, all permission-based communications sent using Computer Resolutions' Services must include the following (and you are required to take the corresponding actions set forth below):

1. A working "unsubscribe" link. (You must honor all unsubscribe requests within 72 hours from the time they requested.)
2. The recipient's accurate e-mail address in the "to" line and the sender's accurate e-mail address in the "from" line.
3. A working link to your privacy policy.
4. A working "abuse" address and/or link. (You must answer all complaints forwarded to this address within 72 hours from the time Computer Resolutions notifies you.)
5. An up-to-date website that corresponds with the domain portion of the response e-mail. Your website must clearly display your up-to-date mailing address, telephone number and facsimile number.

You are solely responsible for the transmission of all such permission-based communications. Computer Resolutions reserves the right to suspend or terminate your Services in the event Computer Resolutions receives an excessive number of complaints related to your permission-based communications, whether such complaints are made by parties whom "opt-in" or otherwise. You agree that Computer Resolutions may determine what constitutes an excessive number of complaints in its sole and exclusive discretion.

4. Violations of Other Intellectual Property Rights

You may not use Computer Resolutions' Services in any manner that infringes or misappropriates any other intellectual property rights of a third party including, but not limited to, trademarks, trade names, trade dress, logos, domain names, patents, trade secrets and other proprietary rights of a third party.

Although Computer Resolutions reserves the right to suspend or terminate your Services upon its receipt of a third party claim that alleges that you are using Computer Resolutions' Services in a manner that infringes such third party's intellectual property rights, Computer Resolutions may, in its sole and exclusive discretion, allow you to continue use of its Services provided that you confirm in a timely manner that you have discontinued the allegedly infringing activities or provide Computer Resolutions with a court order confirming that your activities do not infringe the intellectual property rights of such third party.

5. Defamation and Harassment

You may not use Computer Resolutions' Services to defame, harass, abuse, libel, slander or threaten a third party.

6. Child Pornography

You may not use Computer Resolutions' Services to disseminate or display images or other content that constitutes child pornography under United States laws.

Computer Resolutions applies a zero tolerance policy to the enforcement of this prohibition. Computer Resolutions takes an active role in cooperating with law enforcement officials in their efforts to prosecute violations of statutes that prohibit the dissemination of child pornography. Computer Resolutions reports the use of its Services to disseminate or display child pornography as required by law. You will not be notified that Computer Resolutions may be cooperating with law enforcement or that Computer Resolutions has reported the use of its Services in this manner.

7. Disruptive or Abusive Activity

You may not use Computer Resolutions' Services:

1. to forge, misrepresent, omit, or delete message headers, return mailing information and/or Internet Protocol addresses to conceal or misidentify the origin of a message;
2. to create or transmit any Internet virus, worm, Trojan horse or computer code intended to disrupt services, destroy data, destroy or damage equipment, or disrupt the operations of the Services;
3. to maintain open mail relays, forward or propagate "chain" mail or mail bomb;
4. to engage in denial of service attacks including, but not limited to transmitting packets with an illegal packet size, UDP flooding, ping-flooding, half-open TCP connection flooding and any other use, or otherwise interfere with an Internet user's terminal session;
5. in a manner that encumbers or utilizes disk space, processors or other system requirements beyond those allowed by your specific account;
6. to establish, create or otherwise make available any Internet Relay Chat (IRC) server;
7. to hack, subvert, or assist others in hacking or subverting the security or integrity of Computer Resolutions' Services;
8. to disseminate or display indecent or obscene images or content;
9. to solicit information that is considered to be confidential, such as passwords or credit card information, or to crack passwords or to defraud third parties into releasing their passwords;
10. to solicit or facilitate the performance of any illegal activity, even if the activity itself is not performed; and/or
11. in any manner that might potentially subject Computer Resolutions to unfavorable regulatory action, subject Computer Resolutions to any liability for any reason, or adversely affect Computer Resolutions' public image, reputation, goodwill, business or operations.

8. United States Export Laws

United States export control laws govern your use of Computer Resolutions' Services. These laws apply to you and your use of Computer Resolutions'

Services regardless of whether you actually reside in the United States.

You may not use Computer Resolutions' Services for any purpose that violates these laws, which may include the sale of products that may be legal to sell in the United States, but illegal to export. You may not use Computer Resolutions' Services to provide services to end users with whom United States citizens may not do business.

9. Privacy

Computer Resolutions' privacy policy may be found at [Privacy Policy](#).

While Computer Resolutions is concerned with the privacy of on-line communications and websites, the Internet is no more secure than other means of communications. You should assume that all on-line communications are insecure. Computer Resolutions is not responsible for the security of any information transmitted over its Services, unless it has expressly agreed to do so. Such an agreement must be in writing and signed by an authorized officer of Computer Resolutions.

10. IP Addresses

In connection with your use of Computer Resolutions' Services, you may only use IP addresses that are assigned to you by Computer Resolutions. If you use IP addresses that are not assigned to you by Computer Resolutions, Computer Resolutions will suspend your Services from network access until such time as the IP address overlap is corrected. Computer Resolutions owns all IP addresses that may be assigned to you by Computer Resolutions. Computer Resolutions may, in its sole discretion, change these numbers from time to time without notice to you.

11. Certain Restrictions Applicable to Shared Customers

If you are the registered owner of an Computer Resolutions shared account:

Your Services may not be transferred or used by anyone other than you. You may not sell, lease or assign the Services or any part of the Services to any party not named in Computer Resolutions' records. You may allow ftp access and host websites for your end customers without violating this AUP.

When you utilize an excessive amount of system resources, Computer Resolutions reserves the right to place CPU process limits on your account to prevent disruption of Computer Resolutions Services to other customers. Computer Resolutions reserves sole discretion to determine what constitutes excessive usage of system resources.

12. Certain Restrictions Applicable to Dedicated Customers

If you are the registered owner of an Computer Resolutions dedicated account:

You are solely responsible for any breaches of security affecting servers under your control. If your server is involved in an attack on another server or system, it may be shut down and Computer Resolutions may launch an investigation to determine the cause and source of the attack. In such an event, you are responsible for all costs to rectify any damage done to your server and any other requirement affected by the security breach. You acknowledge and agree that Computer Resolutions will not be liable to you or your end users for any loss or corruption of data or information, inability to access the Internet or Computer Resolutions' Services or inability to transmit or receive information as a result of any actions taken by Computer Resolutions in response to such security breaches. This foregoing sentence may not be construed to diminish or amend any limitations of liability, or restrict the applicability of such limitations, as to Computer Resolutions that are set forth in the Terms of Service or any other agreement between you and Computer Resolutions.

13. No Credits or Refunds for Suspension and/or Termination of Services

Computer Resolutions does not issue credits or refunds for outages incurred as a result of its decision to suspend or terminate its Services for a violation of this AUP. You agree to indemnify, defend and hold harmless Computer Resolutions from any claims by your end users and any third party that they have been damaged by reason of such suspension or termination of Computer Resolutions' Services.

14. Monitoring of Services; Cooperation with Law Enforcement; Legal Documents

You are solely responsible for ensuring that materials disseminated or posted using Computer Resolutions' Services comply with this AUP and all applicable laws and regulations. Computer Resolutions does not review, edit, censor or take responsibility for any information you, other customers or your end users may create.

Computer Resolutions may disclose information, including information that you may consider confidential, in order to comply with a court order, subpoena, summons, discovery request, warrant, regulation or governmental request. Computer Resolutions assumes no obligation to inform you that such information has been provided and, in some cases, may be prohibited by law from providing you with notice.

On occasion, Computer Resolutions may have a need to communicate with you about issues that relate to billing, service changes, additions and modifications to its Services. Computer Resolutions may choose the method of such communication in its sole discretion. The preferred method of communication is via e-mail.

It is your responsibility to provide and check the account and contact information, including a required valid e-mail address, that you provide to Computer Resolutions during the sign-up process. It is your responsibility to inform Computer Resolutions promptly of any changes to your account or contact information. Computer Resolutions has no responsibility for communications that are misdirected as a result of your failure to provide Computer Resolutions with updated contact information.

Effective Date

This AUP was last updated on September 21, 2009.